Supporting Electronic Government Collections
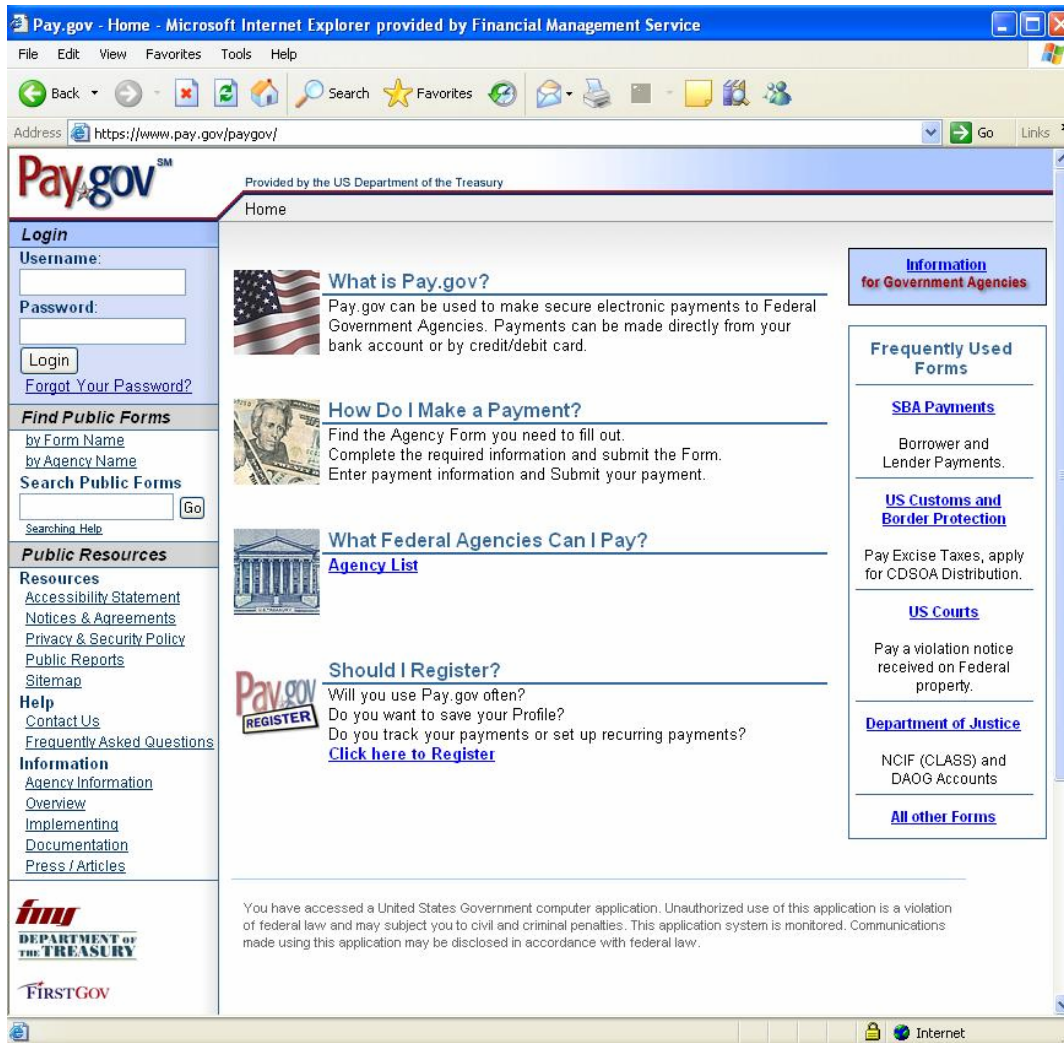
Agenda

- Introductions
- Questions to be answered:
  - What is Pay.gov?
  - Why was Pay.gov created?
  - What are the benefits of using Pay.gov?
  - What services are provided?
  - How does it work?
  - How do you interface with Pay.gov?
- Any further questions?
- Contact Information

Why was Pay.gov Created?

INTERNET + Government + $ =

What Services are Provided?

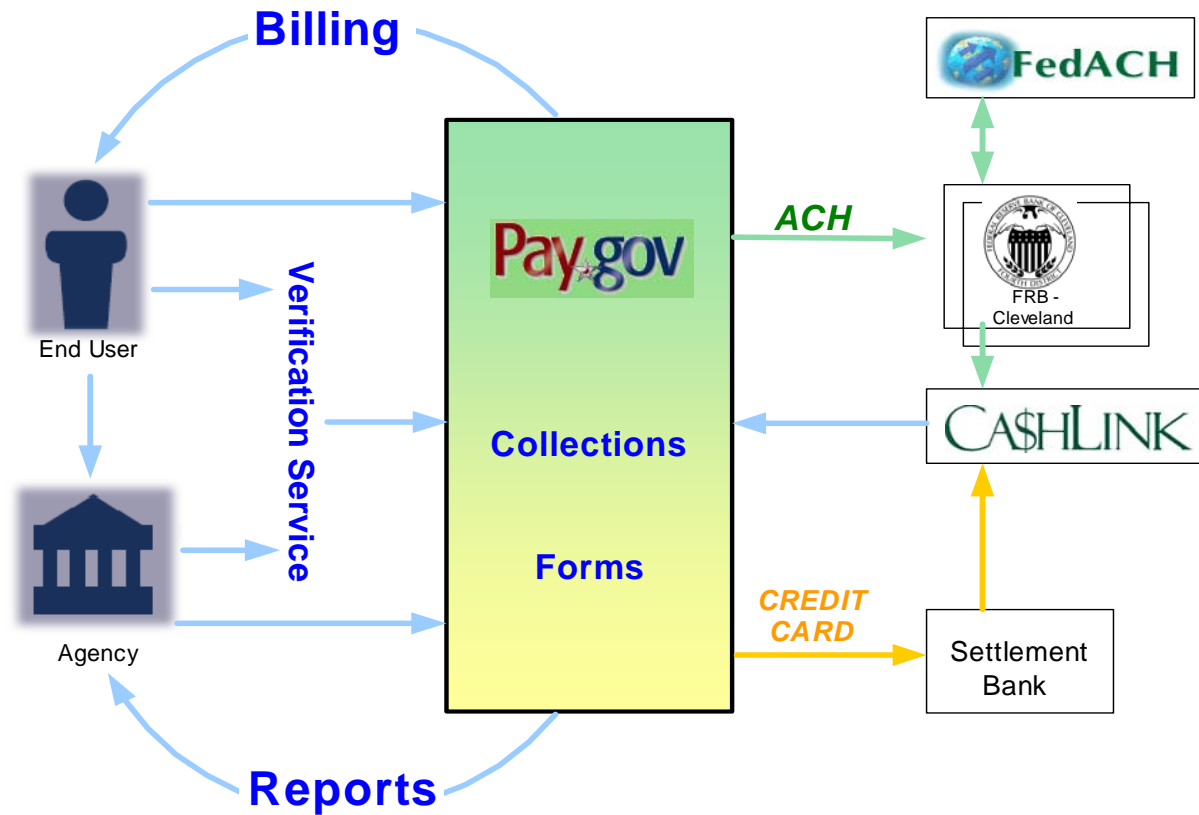
- Collections
  - Credit/Debit Card
  - ACH Debit
- Forms
- Bills
- Reports
  - Online
  - Activity Files

Interface options

- Forms
- Bills/Notifications
- Interactive method (OCI-I)
- Non-interactive method (OCI-NI)

How does Pay.gov Work?

What are the Benefits?

- **Financial:**
  - Free*
  - Efficient
- **Technical:**
  - Secure online transactions
- **Business:**
  - Leverage Treasury's product for your collections
  - Allows you to focus on your mission
- **Service:**
  - Comprehensive customer & technical support from day one

*Any costs associated with the development of an agency's interface(s) to Pay.gov would be the agencies responsibility.
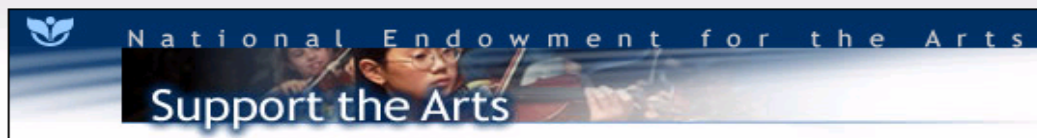
Current Statistics

- Agencies using Pay.gov - 98
- Agency Cashflows - 306
- Forms - 166
- Bills - 17

	FY 2004	FY 2005	FY 2006	FYTD 2Q
Transactions	683,000	4,600,000	7,841,000	4,400,000
Dollars	3.84B	6.07B	29.5B	18.25B

Pay.gov

File   Edit   View   Favorites   Tools   Help

Pay.gov ℠   Provided by the Department of the Treasury.

Home > Support the Arts

National Endowment for the Arts

Support the Arts

Make A Donation

You can donate to the NEA by filling in the form below and clicking Submit. You may make your donation by major credit card or by electronic check (ACH).

If you would like to print this form for your records, prior to clicking submit, click on "PDF Preview" and then print the form. Press the Back button on your browser to then click Submit and make your donation.

Amount:

Prefix: First Name: Middle Init:

Last Name: Suffix:

Address 1:

Address 2:

City: State:

Zip:

Home Phone:

E-mail:

○ Yes, you may publish my name in the annual donor list.

○ No, I prefer to remain anonymous.

○ I prefer my name to be published in the following way:

Gifts may be made in memory of a family member or friend, in honor of an individual, or in recognition of a special occasion. We will be glad to notify the individual or their family.

Name of the person you would like to honor:

Prefix: First Name: Middle Init:

Last Name: Suffix:

After the completion of your payment, you will be presented with a payment confirmation page. Please print that page for your records and then close your browser window. To avoid confusion, do not click on "Return to Forms"

National Endowment for the Arts   webmgr@arts.endow.gov   Submit

PDF Preview   Reset

File   Edit   View   Favorites   Tools   Help

Pay.gov ℠

Provided by the Department of the Treasury.

Home > Online Payment

The system has populated the Payment Date with the next available payment date.

Online Payment

Step 1: Enter Payment Information   1 | 2 | 3

This item is payable by Bank Account Debit (ACH) or Plastic Card (ex: VISA, Mastercard, American Express, Diners Club, Discover)

Option 1: Pay Via Bank Account (ACH)   About ACH Debit

Required fields are indicated with a red asterisk *

Account Holder Name: [   ] *

Payment Amount: $50.00

Account Type: [▾] *

Routing Number: [   ] *

Account Number: [   ] *

Confirm Account Number: [   ] *

Check Number: [   ]

Routing Number   Account Number   Check Number

⑆0 26946 783⑆:   ⑇9 243 76 7390⑈   ⑉1 234

Payment Date: 07/21/2005

Select the "Continue with ACH Payment" button to continue to the next step in the ACH Debit Payment Process.

[Continue with ACH Payment]   [Cancel]   [Return To Your Form]

Option 2: Pay Via Plastic Card (PC) (ex: VISA, Mastercard, American Express, Diners Club, Discover)

Required fields are indicated with a red asterisk *

Account Holder Name: [   ] *

Payment Amount: $50.00

Billing Address: [   ] *

Billing Address 2: [   ]

City: [   ]

State / Province: [—— ▼]

Zip / Postal Code: [   ]

Country: [United States ▼] *

Card Type: [▼] *   VISA MasterCard AMEX Diners Club International DISCOVER

Card Number: [   ] * *(Card number value should not contain spaces or dashes)*

Security Code: [   ] * (On the back of your Card, find the last 3 digits) Help finding your security code

Expiration Date: [▼] * / [▼] *

Select the "Continue with Plastic Card Payment" button to continue to the next step in the Plastic Card Payment Process.

[Continue with Plastic Card Payment]   [Cancel]   [Return To Your Form]

What Services are Provided?

SERVICE	CCP only	Forms	Bills	OCI-I	OCI-NI
Front-end development effort required	None	Very low	Low	Medium → high	High
Common Solution	Call center, mail/fax payments	Conference fees, penalties, donations	Data presentment, Bill payment	Shopping cart applications	Monthly/ quarterly recurring payments
Communication with Pay.gov?	Not required	Not required	Small requirement	Significant requirement	Significant requirement
Reporting options	Online reports, "activity files"				
Average Implementation time	2 weeks	4-6 weeks	4-6 weeks	4-8 weeks	4-8 weeks

Steps to Implementation

- **Agree**
- **Define**
- **Design**
- **Develop**
- **Deploy**

Questions?

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